AFPP Exam Blueprint Topics

(Note: Not all topics will be included on the exam, these are possible topic areas)

FUNDAMENTALS OF FASTER PAYMENTS

Knowledge of the types, applications, and impact of faster payments rails (e.g., individual and organizational benefits, economic benefits, financial inclusion)

Describe the types, features, and applications of U.S. faster payments network rails (e.g., ACH, TCH RTP Network, FRB FedNow, debit card networks)

Identify uses cases (e.g., payroll, disbursements, bill pay, claims) that are a good fit for faster payments types (e.g., P2P, B2C, C2B, B2B, G2C, C2G, B2G, A2A)

Describe the impact and benefits of faster payments for stakeholders (e.g., speed of settlement, availability of funds, predictability, efficiency, security, enriched payment data, 24/7/365, additional functional capabilities such as request for payment and request for information)

Distinguish between instant/immediate and same-day payments

Describe end-user funds availability timing and corresponding interbank settlement methods for each faster payment rail

Explain the relevance of irrevocability of final funds for each faster payment rail

Identify the factors that impact the adoption and application of faster payments solutions (e.g., customer base, vendor relationships, existing technology, current and future products and services, ubiquity, interoperability, corporate culture/goals, reporting and financial institution reconciliation)

Distinguish between payer authorization requirements by rail

Explain the purpose and benefits of confirmation of payee

Explain the usage of message types (i.e., value or non-value)

Explain how faster payments impact end-user cash flow management

Explain how faster payments impact financial institution liquidity management

Describe the points of financial institution liquidity management in correspondent/respondent relationships

Knowledge of the roles, responsibilities, and requirements of faster payments stakeholders (e.g., network operators, financial institutions, correspondents, bankers banks, corporate credit unions, third parties, value added services, merchants, consumers, regulators, core processors)

Identify the roles and responsibilities of faster payments stakeholders

Describe the eligibility requirements of faster payments stakeholders based on network (e.g., ACH, FedNow, RTP, Card Networks)

Describe the relationships between faster payments stakeholders

Knowledge of the attributes of faster payments solutions/mechanisms based on platform (e.g., push vs. pull, messaging, dollar limits, SLAs)

Differentiate between faster payments rails that allow credit push only versus credit push and debit pull

List the types of messaging capabilities for each faster payments rail

Differentiate between the dollar limits for each faster payments rail

Describe the network service level agreements applicable to faster payments

Knowledge of the types and functions of participation

Describe the different types of participation by rail

Distinguish the message types required to be supported depending on the manner in which the financial institution participates in the network (e.g., receive only must certify for receiving PACS.008)

FASTER PAYMENTS OPERATIONS AND PROCESS FLOWS

Knowledge of financial institutions' procedures for payment processing via faster payments rails (e.g., initiation, authentication, message sending and validation, prefunding, acceptance/rejection, notifications, status reporting, request for payment, request for information, reporting)

Identify the requirements by rail for financial institutions prior to receiving/originating transactions

Identify the steps involved in faster payments transactions by network rail

Describe the processes required for message validation (e.g., digital signature validation, schema validation)

Knowledge of the settlement types, applications, and processes (e.g., real time gross, deferred net, real-time environment [24/7/365])

Identify faster payments rails settlement types/methods (e.g., Real-Time Gross, deferred)

Describe how faster payments settlement types/methods impact payments stakeholders and systems

Identify faster payments rails' requirements for end-user funds availability

Describe the impact of faster payments settlement types on reconciliation of Fed/Joint accounts

Differentiate between accounting cycles by rail

Knowledge of the factors that impact message acceptance and rejection (e.g., incorrect account numbers, closed accounts)

Explain how status responses from receiving financial institutions increase payment completion rates

Identify the points of failure in the payment flow (e.g., at the sending financial institution, network operator, receiving financial institution)

List the factors that cause a faster payment to fail

Identify methods or techniques for mitigating message rejections and failures

Identify the responsibilities of sending financial institutions when receiving message rejections and failures

Knowledge of the exception handling processes for faster payment rails (e.g., accept without posting, request for return)

Identify the ways payments/messages lead to the build-out of exception processes

Identify tools offered by faster payments rails to enable exception processing in a reasonable amount of time (e.g., messages, alerts, notifications)

Identify methods faster payments rails use to aggregate exceptions data and identify patterns

Identify methods faster payments rails use to reduce exception processing

Explain when and why receiving financial institutions allow accept without posting responses

Identify the allowable time frames for resolving accept without posting responses

Compare the procedures for implementing requests for returns across faster payments rails

Explain when and why financial institutions allow requests for returns and reversals

Identify the allowable time frames for processing requests for returns

Identify the methods faster payments rails use to create, record, and retain information needed for post-transaction exception evaluation (e.g., payment tracing, incident tracking)

Knowledge of the types and purposes of back-office systems and functions for processing payments (e.g., OFAC screening, fraud control, AML compliance, deposit systems)

Describe how faster payments rails impact OFAC screening processes

Describe how faster payments rails impact AML compliance processes

Describe how faster payments rails impact fraud detection processes

Describe how faster payments rails impact deposit systems

Describe the reporting requirements necessary to process faster payments

Identify types of back-office systems' controls for processing faster payments

Identify back-office systems needed to meet audit (or reconciliation) requirements

Knowledge of the interoperability considerations regarding foreign and domestic payment systems (e.g., mandatory data elements, party/account identifiers, regulatory considerations, timing of settlement and end-user funds availability, currency exchange)

Explain interoperability differences across faster payments rails

Identify faster payments rails that allow cross-border payments

Identify the data fields, format, and standards required for interoperability of foreign and domestic payments systems

Identify barriers and solutions to cross-border interoperability of faster payments rails

Identify risk factors related to cross-border payments (e.g., terrorism financing, currency fluctuations, infrastructure stability)

Knowledge of the types of user transparency and remittance information provided by faster payments rails stakeholders

Identify the types and functions of status messages

Identify the remittance information provided by faster payments rails

Describe the remittance information disclosure requirements for faster payments rails

Knowledge of the payment network process flows by participation level (e.g., send, receive, settlement, request for payment)

Differentiate payment process flows by rail

Distinguish between clearing and settlement processes by rail

Knowledge of the availability, permissible maintenance windows, and outage notifications by rail

Define the availability expectations for accessing faster payments rails

Identify system maintenance and outage notification requirements

Describe straight through processing expectations of faster payment rails and implications of transaction rejects (e.g. transaction timeouts)

Knowledge of the procedures for reporting fraudulent and/or suspicious activity related to faster payments

Identify which faster payments rails require reporting to stakeholders for fraud

Identify methods and messages used for reporting fraud (e.g., Cam56 for RTP/FedNow, return codes)

Identify the different fraud classifications with available messages

Identify faster payments rails' requirements and options for reporting suspicious activity

FASTER PAYMENTS RISK MANAGEMENT

Knowledge of the types of risks present in faster payments (e.g., operational, cross-channel, compliance, fraud, liquidity, technology, credit)

Describe the operational risks present in faster payments

Describe the cross-channel risks present in faster payments

Describe the compliance risks present in faster payments

Describe the fraud risks present in faster payments

Describe the liquidity risks present in faster payments

Describe the technology risks present in faster payments

Describe the credit risks present in faster payments

Knowledge of the types and application of internal controls (user access controls) related to faster payments (e.g., account types, account limits, fraud prevention, negative lists, access controls, segregation of duties, reconcilement of input to output, management review)

Identify commercially reasonable methods and techniques used to detect fraud (e.g., trend analysis, machine learning, predictive and behavioral modeling, anomalous transaction detection, enhanced due diligence, confirmation of payee)

Describe the application of fraud detection and mitigation techniques for different types of fraud

Identify types and applications of internal controls used to mitigate risk related to faster payments

Identify barriers to the implementation of internal controls for faster payments

Identify limitations of internal controls for mitigating types of faster payments risks

Describe how service disruptions impact faster payments system integrity

Identify risk assessment methodologies applicable to faster payments

Explain the use of process flows in risk assessment for faster payments

Identify the reasons for implementing prefunding requirements

Knowledge of the customer onboarding programs, policies, and procedures (e.g., customer identification program (CIP), know your customer (KYC) due diligence program)

Explain why customer onboarding programs are important for managing risk related to faster payments

List the elements of a customer identification program (CIP)

Describe the responsibilities of parties involved in a customer identification program (CIP)

Identify additional requirements for faster payment customers that use Request for Payment functionality

Knowledge of the types and applications of authentication channels and methods for transactions performed via faster payments solutions (e.g., initiator identification, sender authentication/authorization, multifactor authentication, biometrics, behavioral)

Identify the types of authentication methods used for faster payments transactions

List the parties involved in faster payments transactions who need to be authenticated

Compare the features and functions of authentication types by faster payments rail

TECHNOLOGY CONSIDERATIONS FOR ENABLING FASTER PAYMENTS

Knowledge of the types and purposes of technology components of faster payments rails (e.g., APIs, QR codes, directories, tokenization, network connectivity, authentication)

List the critical technology components of faster payments rails

Describe the purpose and function of an application programming interface (API) in the context of faster payments

Explain the concept of directory as it relates to faster payments

Identify methods for protecting data in transit and at rest (e.g., tokenization, encryption)

Identify methods for connecting with faster payments platforms (e.g., direct, via third parties)

Identify the purposes, functions, and benefits of directories used to support faster payments

Compare the use of directories for faster payments with other industries (e.g., email and mobile phone networks)

Explain the need for governance around directories that support faster payments

Describe security considerations related to the use of directories (e.g., data, data mining, access)

Knowledge of the purpose and application of messaging standards for faster payments platforms (e.g., Nacha, ISO 20022, ISO 8583)

Define ISO 20022 and its application to faster payments

Define ISO 8583 and its use for push to card

Identify the messaging standards used with faster payments rails

Identify the value and non-value messages within each faster payment rail

Knowledge of the ISO 20022 message categories and usage (e.g., credit transfers, return of funds, request for payment)

Explain the purpose of the two key components of ISO 20022 (i.e., message structure, data dictionary)

Differentiate between value, non-value, system, and reporting message types

Identify the messages financial institutions must accept to participate in instant payment rails

Knowledge of the faster payments value-added and overlay services (e.g., directory services, QR codes, validations, fraud detection, commerce, third parties, pay-by-bank, P2P, digital wallet, payment orchestration)

Identify types of value-added and overlay services for faster payments

List examples and characteristics of value-added and overlay services

Describe how value-added and overlay services support faster payments rails

GOVERNANCE FRAMEWORK

Knowledge of the rules and guidance applicable to faster payments rails (e.g., Nacha Operating Rules, RTP rules, FedNow rules, debit networks operating rules, FFIEC handbooks, Payment Card Industry Data Security Standard)

Identify rule sets that govern faster payments rails

Compare and contrast the Real-Time Payments and FedNow rules

Identify which faster payments stakeholders have responsibility for PCI/DSS rule compliance

Explain the relevance of FFIEC guidance to faster payments

Explain the requirements set forth by each rule set applicable to faster payments

Knowledge of the laws and regulations applicable to faster payments rails (e.g., Regulations E, J, CC, DD; UCC 4A; UDAAP; USA Patriot Act, CIP, KYC; Bank Secrecy Act/Anti-Money Laundering [BSA/AML]; Office of Foreign Assets Control [OFAC] requirements, data privacy laws)

The interaction between private sector rules and other banking regulations

Identify the payment rails governed by laws and regulations applicable to faster payments

Identify the party responsible for governance of laws and regulations applicable to faster payments

Differentiate between consumer and non-consumer regulations

Compare and contrast private rule sets and federal regulation

Describe the objectives of the data privacy laws

Describe the obligations of faster payments stakeholders (by payment rail) under data privacy laws

Explain the application of the Bank Secrecy Act and Anti-Money Laundering regulations to faster payments

Explain the hierarchy of rules and regulations by payment rail

Knowledge of the error resolution protections, rights, and liabilities of participants

Explain the liability of a payer for a misdirected payment

Differentiate the applicability of error resolution protections under Regulation E and UCC4A

Explain the liabilities and error resolution responsibilities of the sending and receiving financial institutions

Define an error on a faster payment

Knowledge of the role of client/customer agreements and disclosures with respect to faster payments products and services

Identify the required agreements for each payment rail

Identify the required disclosures for each payment rail

Describe the roles of agreements among faster payments stakeholders

Describe the roles of disclosures among faster payments stakeholders

Compare warranties and indemnities by rail and rule set